

Texas State University Resources

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Physical Health/Safety Resources

Bobcat Guardian:

Website Link: <https://www.police.txstate.edu/campus-safety/bobcat-guardian.html>

App Availability: Google Play and IOS App

Available to distance learning/online students? Yes*

*Available for on-campus and the San Marcos/Round Rock areas

Services include: free mobile app that creates a virtual safety network of friends and family; notifies UPD and “guardians” if safety may be compromised

Crisis Information:

Information for crisis hotlines and centers can be found at <https://www.counseling.txstate.edu/crisis0.html>

Available to distance learning/online students? Yes

Services include: information and contacts for mental health services; suicide prevention services; domestic violence/sexual assault hotline information; support group information for LGBTQ+ individuals; and military crisis hotline information

Title IX (Sexual Misconduct Reporting and Assistance):

San Marcos Campus Location: 601 University Dr.

J.C. Kellam 164

San Marcos, TX 78666

Phone Number: 512.245.2539

Email: TitleIX@txstate.edu

Website Link: <https://www.txstate.edu/oei/title-IX.html>

Available to distance learning/online students? Yes

Services include: Title IX compliance; sexual misconduct reporting; sexual misconduct allegation process and decisions; prevention effort training; resource connections for sexual misconduct related needs

Bobcat Bounty (Food Pantry):

San Marcos Campus Location: Family Consumer Sciences Building – Room 187

San Marcos, TX 78666

Phone Number: 512-245-2155

Email: bobcatbounty@txstate.edu

Website Link: <https://bobcatbounty.txstate.edu/About-Us/Location.html>

Available to distance learning/online students? Yes*

*Available for students who can come directly to the San Marcos campus

Services include: on-campus food pantry; assists with food insecurity

Mental Health Resources

Counseling Center:

San Marcos Campus Location: LBJ Student Center 5-4.1

601 University Drive

San Marcos, TX 78666

Phone Number: 512-245-2208

Email: counselingcenter@txstate.edu

Website Link: <https://www.counseling.txstate.edu/>

Available to distance learning/online students? Yes*

*Available for students who can come directly to campus and pay a student service fee

Services include: mental health screening, short term counseling, individual counseling, group counseling; provides assistance with stress, anxiety, depression, relationships, among other personal issues.

Round Rock Campus Location: Nursing Building Room 116

1555 University Blvd.

Round Rock, TX 78665-8017

Phone: 512.716.2208

Email: counselingcenter@txstate.edu

Website Link: <https://www.counseling.txstate.edu/round-rock/location.html>

Available to distance learning/online students? Yes*

*Available for students who can come directly to campus and pay a student service fee

Services include: mental health screening, short term counseling, individual counseling, group counseling; provides assistance with stress, anxiety, depression, relationships, among other personal issues.

Online Mental Health Screening (via Counseling Center):

Website Link: <https://www.counseling.txstate.edu/Self-Help---Resources/mhscreen.html>

Phone number: 512.245.2208

Available to distance learning/online students? Yes

Services include: Free mental health screening; information and recommendations for resources

Mental Health Tools and Hotlines (Available to All Students):

Therapy Assistance Online (TAO)

- Self-assistance tool for anxiety and depression
- Website Link: <https://www.counseling.txstate.edu/Self-Help---Resources/TAO---Therapy-Assistance-Online-0.html>

Phone Apps

- Library of phone apps to assist students who are handling anxiety
- https://www.counseling.txstate.edu/Self-Help---Resources/Smart-phn-App.html#mscf840786ee_f=All

Crisis and Suicide Prevention Resources

- A list of services and resources for students, staff, or faculty who may be experiencing a crisis and/or suicidal thoughts
- <https://www.counseling.txstate.edu/crisis0.html>

Disability Services

Office of Disability Services:

Off-Campus:

Website Link: <https://www.ods.txstate.edu/>

[ODS Off-Campus Resources](#)

Email: ods@txstate.edu

Contact on-campus offices to field questions

Available to distance learning/online students? Yes

Services include: registration of disability with university; classroom accommodations; testing accommodations; housing accommodations; assistive equipment and technology; counseling on disability management; disability awareness and advocacy

Veteran Specific Resources

Office of Veterans Affairs:

San Marcos Campus Location: 105 J.C. Kellam

601 University Drive

San Marcos, Texas 78666

Phone Number: 512.245.2461

Email: veteransaffairs@txstate.edu

Website Link: <https://www.va.txstate.edu/resources.html>

Available to distance learning/online students? Yes

Services include: assists veterans and military-connected students with professional; educational; or vocational objectives; provides information for educational benefits; provides connections for military-connected students to receive academic or personal assistance

Veteran Academic Success Center:

San Marcos Campus Location: Alkek Library, 4th floor Rm. 406

San Marcos, TX 78666

Phone Number: 512.245.6192

Website Link: <https://www.txstate.edu/vetsuccessctr/>

Available to distance learning/online students? Yes

Round Rock Campus Location: Avery Building Room 206

Round Rock, TX 78665

Phone Number: 512.245.6192

Website Link: <https://www.txstate.edu/vetsuccessctr/vascrr.html>

Available to distance learning/online students? Yes

Services from both locations include: military-connected student peer programs; tutoring; academic support services; and informational assistance to VA education benefits

Veterans Alliance of Texas State University (Housed by Student Diversity and Inclusion Office):

San Marcos Campus Location: 601 University Drive

700 Student Center Drive

LBJ Student Center, Suite 5-2.1

Phone Number: 512.245.2278

Email: osdi@txstate.edu

Website Link: <https://www.sdi.txstate.edu/ProgramsResources/Veterans/VeteransAllianceofTexasState.html>

Available to distance learning/online students? Yes

Services include: military-connected assistance with transitioning to college; providing information and connections with academic and student service programs; provides opportunities for military-connected students to engage with others and the campus

Resources for Underrepresented/ Non-Traditional Students

Office of Student Diversity and Inclusion

San Marcos Campus Location: LBJ Student Center 5-2.1

601 University Dr

San Marcos, TX 78666

Phone Number: 512.245.2278

Email: osdi@txstate.edu

Website Link: <https://www.sdi.txstate.edu/>

Available to distance learning/online students? Yes*

*While distance learning specific resources are not specifically highlighted in the Office of SDI, enrolled students paying a student service fee can contact the office for assistance

Services include: Diversity connection resource information; cultural celebration events; social justice initiatives and information; graduation celebrations; student diversity and inclusion conferences; veteran connections

International Student and Scholar Services

San Marcos Campus Location: Thornton International House

601 University Dr

San Marcos, TX 78666

Phone Number: 512.245.7966

Email: international@txstate.edu

Website Link: <https://www.international.txstate.edu/>

Available to distance learning/online students? Yes

Services include: Hiring assistance for students; document assistance; mentoring; events for international students; immigration process assistance

FACES: Foster Care Alumni Creating Educational Success

San Marcos Campus Location: Retention Management and Planning Center for Student Retention

601 University Dr

San Marcos, TX 78666

Phone Number: 512.245.5550

Email: studentsuccess@txstate.edu

Website Link: <https://www.studentsuccess.txstate.edu/programs/faces.html>

Available to distance learning/online students? Yes*

*While distance learning specific resources are not specifically highlighted in FACES, enrolled students paying a student service fee can contact the office for assistance

Services: FACES offers support for Texas State University students who were involved in the foster care system; mentoring; textbook lending

Immigration/DACA

Student Diversity and Inclusion

San Marcos Campus Location: LBJ Student Center 5-2.1

601 University Dr

San Marcos, TX 78666

Phone Number: 512.245.2278

Email: odsi@txstate.edu

Website Link: <https://www.sdi.txstate.edu/ProgramsResources/Immigrants.html>

Available to distance learning/online students? Yes

Services include: Support network assistance for DACA students at Texas State University

Academic Support Resources

Library

San Marcos Campus Location: Alkek Library

601 University Dr

San Marcos, TX 78666

Phone Number: 512.245.2686

Email: library@txstate.edu

Website Link: <https://www.library.txstate.edu/>

Available to distance learning/online students? Yes

Services include: research assistance; course material assistance; research consultation; writing and citation assistance; accessibility assistance; 3D printing; and media creation assistance

Round Rock Campus Location: Avery 255

1555 University Drive

Round Rock, TX 78665

Phone Number: 512.716.4700

Email: rrclibrary@txstate.edu

Website Link: <https://rrc.library.txstate.edu/services.html>

Available to distance learning/online students? Yes

Services include: research assistance; course material assistance; research consultation; writing and citation assistance; materials reserves; and accessibility assistance

University Bookstore

San Marcos Campus Location: LBJ Student Center – 2nd Floor

601 University Dr

San Marcos, TX 78666

Phone Number: 512.245.2273

Email: 2119mgr@follett.com

Website Link: <https://www.bkstr.com/texasstatestore/home>

Available to distance learning/online students? Yes

Services include: Textbook purchasing, course materials purchasing, buyback program, textbook rental, and price matching

Smarthinking:

Location: Online

Phone Number: 512.245.2322 (Office of Distance and Extended Learning)

Email: corrstudy@txstate.edu (Office of Distance and Extended Learning)

Website Link: <https://www.txstate.edu/vetsuccessctr/>

Available to distance learning/online students? Yes*

*Currently only available to students taking distance learning courses – Round Rock students can contact ODEL to determine if they qualify for Smarthinking tutoring

Services include: online tutoring for math, statistics, sciences, business, Spanish, computers and technology, nursing, health sciences, reading, and writing. **Smarthinking passwords must be requested through the Office of Distance and Extended Learning at corrstudy@txstate.edu.**

Writing Center:

San Marcos Campus Location: Ground Floor ASBN (100)

601 University Dr

San Marcos, TX 78666

Phone Number: 512.245.3018

Website Link: <https://www.writingcenter.txstate.edu/>

Available to distance learning/online students? Yes

Services include: in-house and traveling writing workshops; specialized writing tutoring in-person and online; and thesis & dissertation assistance.

Online Writing Lab:

Location: Online

Phone Number: 512.245.2515 (SLAC)

Website Link: <https://tim.txstate.edu/slacowl>

Available to distance learning/online students? Yes

Services include: paper review and feedback for the first 3-5 pages of any paper; tutoring services regarding editing skills; organizational writing skills; and research.

Academic Coaching (Undergraduate Students):

San Marcos Campus Location: University Academic Center – 1st Floor

601 University Dr

San Marcos, TX 78666

Phone Number: 512.245.5102

Email: txstatecafe@txstate.edu

Website Link: <https://www.ucollege.txstate.edu/strategic-initiatives/cafe.html>

Available to distance learning/online students? Yes

Services include: Assistance to undergraduate students regarding study skills, financial literacy, note taking skills, goal setting, and building academic confidence and self-motivation

Brilliant Bobcats:

San Marcos Campus Location: Retention Management and Planning Building

601 University Dr

San Marcos, TX 78666

Phone Number: 512.245.5500

Email: studentsuccess@txstate.edu

Website Link: <https://www.studentsuccess.txstate.edu/programs/brilliantbobcats.html>

Available to distance learning/online students? Yes

Services include: Workshop series (both in person and online) that assists students build necessary skills for succeeding in college (study skills, goal setting, time management, wellness and self-care, financial literacy)

Career Services Resources

Career Services:

San Marcos Campus Location: LBJ Student Center

Suite 5-7.1

601 University Drive

San Marcos, TX 78666

Phone Number: 512.245.2645

Email: CareerServices@txstate.edu

Website Link: <https://www.careerservices.txstate.edu/students.html>

Available to distance learning/online students? Yes*

Services include: resume writing assistance; grad school application assistance; campus job assistance; mock interviews; internship and post-grad fairs; and career counseling

Jobs4Cats Powered by Handshake:

Website Link: <https://www.careerservices.txstate.edu/students/>

Phone Number: 512.245.2645 (Career Services)

Available to distance learning/online students? Yes

Services include: job search assistance; career interest assistance; connect with employers; exploration of grad school options; and career event updates

Technology Resources

ITAC:

San Marcos Campus Location: Math Computer Science, 2nd Floor

601 University Drive

San Marcos, TX 78666

Phone: 512-245-4822

Email: itac@txstate.edu

LiveChat: <https://livechat.itac.txstate.edu>

Website Link: <https://doit.txstate.edu/services/#All/All%20Categories/>

Available to distance learning/online students? Yes

Services include: hardware troubleshooting; software troubleshooting; hardware purchasing; software purchasing; Software Center software downloads; on-campus computer labs; on-campus printing; BobcatMail email; Office 365; Learning Management System (TRACS/Canvas); Zoom online meetings; NetID; CatsWeb; operating systems

Round Rock Campus Location: Avery Building, Room 302

1555 University Blvd.

Round Rock, TX 78665-8017

Phone: 512-245-4822

Email: itac@txstate.edu

LiveChat: <https://livechat.itac.txstate.edu/>[TAC Website](https://livechat.itac.txstate.edu/)

Website Link: <https://doit.txstate.edu/services/#All/All%20Categories/>

Available to distance learning/online students? Yes

Services include: hardware troubleshooting; software troubleshooting; hardware purchasing; software purchasing; Software Center software downloads; on-campus computer labs; on-campus printing; BobcatMail email; Office 365; Learning Management System (TRACS/Canvas); Zoom online meetings; NetID; CatsWeb; operating systems

Off-Campus:

Phone: 512-245-4822

Email: itac@txstate.edu

LiveChat: <https://livechat.itac.txstate.edu/>[TAC Website](https://livechat.itac.txstate.edu/)

[ITAC Website](#)

[Distance Learning Virtual Computer Lab](#)

[RemoteApps](#)

Available to distance learning/online students? Yes

Services include: hardware troubleshooting; software troubleshooting; hardware purchasing; software purchasing; Software Center software downloads; on-campus computer labs; on-campus printing; BobcatMail email; Office 365; Learning Management System (TRACS/Canvas); Zoom online meetings; NetID; CatsWeb; operating systems

Office of Disability Services:

San Marcos Location: LBJ Student Center 5-5.1 601 University Drive San Marcos, TX 78666

Phone Number: 512-245-3451

- **Round Rock Location:** Avery Building, Room 265G1555 University Blvd. Round Rock, TX 78665-8017
- **Round Rock Phone:** 512-716-4069

- **Email:** ods@txstate.edu
- **Website:** <https://www.ods.txstate.edu/assistive-technology.html>

Services include: assistive technology labs; assistive software; accessible textbooks

Financial Resources

Financial Aid and Scholarships

San Marcos Campus Location: JCK 240

601 University Dr

San Marcos, TX 78666

Phone Number: 512.245.2315

Email: financialaid@txstate.edu

Website Link: <https://www.finaid.txstate.edu/>

Available to distance learning/online students? Yes

Services include: financial loan information; grant information; FAFSA assistance; scholarships; parent aid; and financial counseling

BobcatGold

Available Online

Phone Number: 512.245.2315

Email: financialaid@txstate.edu

Website Link: <https://www.finaid.txstate.edu/bobcatgold.html>

Available to distance learning/online students? Yes

Services include: financial education workshops; financial coaches; and tracking student loans

Emergency Funding Assistance

San Marcos Campus Location: LBJ Student Center 5-9.1

601 University Dr

San Marcos, TX 78666

Phone Number: 512.245.2315

Email: dosoffice@txstate.edu

Website Link: <https://www.dos.txstate.edu/services/emergency/Services-Offered/Emergency-Funding.html>

Available to distance learning/online students? Yes*

*Must be enrolled at Texas State University or previously enrolled in the fall or spring semester as an undergrad or graduate student

Services include: emergency funding for qualifying students

Title V Café Financial Literacy Program

San Marcos Campus Location: UAC First Floor

601 University Dr

San Marcos, TX 78666

Phone Number: 512.245.3579

Email: txstatecafe@txstate.edu

Website Link: <https://www.ucollege.txstate.edu/strategic-initiatives/cafe/financial-literacy-program.html>

Available to distance learning/online students? Yes*

*Available to undergraduate students

Services include: financial literacy workshops; teaches financial literacy skills; one-on-one meetings with financial literacy coaches

Student Engagement and Institutional Connection Resources

Student Involvement:

San Marcos Campus Location: LBJ Student Center 4-2.1

601 University Dr

San Marcos, TX 78666

Phone Number: 512.245.3219

Email: getinvolved@txstate.edu

Website Link: <https://getinvolved.lbjsc.txstate.edu/Get-Involved---CASO-Orgs.html>

Available to distance learning/online students? Yes*

*Involvement in student organizations is dependent upon the student organization

Services include: provides service learning opportunities; helps students connect with student organizations; hosts campus events; provides risk management and food safety training to student leaders

Leadership Institute:

San Marcos Campus Location: LBJ Student Center 5-8.1

601 University Dr

San Marcos, TX 78666

Phone Number: 512.245.3219

Email: leadershipinstitute@txstate.edu

Website Link: <https://leadership.dos.txstate.edu/>

Available to distance learning/online students? No

Services include: leadership development and training for students; resources to assist student leaders on campus; service to the community and university; leadership workshops and series

Bobcat Bond:

San Marcos Campus Location: Center for Student Retention

601 University Dr

San Marcos, TX 78666

Phone Number: 512.245.5500

Email: bobcatbond@txstate.edu

Website Link: <https://www.studentsuccess.txstate.edu/programs/bobcatbond.html>

Available to distance learning/online students? Case by Case Situations

Services include: provides mentoring for a variety of students regarding retention and degree completion

Retention Management and Planning:

San Marcos Campus Location: Center for Student Retention

601 University Dr

San Marcos, TX 78666

Phone Number: 512.245.5500

Email: studentsuccess@txstate.edu

Website Link: <https://www.studentsuccess.txstate.edu/>

Available to distance learning/online students? Case by Case Situations

Services include: provides assistance to support and retain all Texas State students; help students connect to the institution through other resources; provides assistance to underrepresented students